

Adult Social Care in Barnet

Our aim in Barnet is to care for **people** through **listening to** and **working** with residents and communities.

Adult Social Care is a big part of this. In Barnet, **thousands** of residents were supported by Adult Social Care in **2022-23**.

We help people get back on their feet after a hospital stay, live an **independent life**, and keep **safe**.

Who we support

During **2022-23** in Barnet...

We supported **4,185** people with care in their own homes

We supported **2,110** carers

1,080 people received a direct payment to arrange their own care and support at home

We supported **2,240** people to return home with care after a period of stay in hospital

1,260 people were supported in care homes

659 people received care and support services in supported living accommodation

The council worked to ensure **1,395** individuals were kept safe through safeguarding activities

63,254 people were supported with their wellbeing and access to information and advice by council-funded community and voluntary sector organisations

740 people were involved in our engagement and co-production work, to help shape our services



Caring for **people**, our **places** and the **planet**

So, how did we do?

88.2% of people who use services say those services make them feel **safe and secure**, **4th** best in our Peer Group*

87.9% of people are satisfied with their care and support, **4th** best in our Peer Group*

81.9% of people who use services say they have control over their daily life, **1st** in our Peer Group*

78.6% of people became more or completely independent after receiving **short term support***

22.3% of people supported are receiving a **direct payment** and make their own arrangements to receive support they need in their own homes*

*Source: ASCOF Analysis 2022-3



Your Views

→ **98%** of survey respondents agreed that the practitioner 'treated me with **respect** and as an **individual**'**

→ **97%** agreed 'I was part of **planning** my care and support in a way that **makes sense** to me'**

→ **96%** agreed 'I was given information that is **correct**, up to date and in a way that I **understand**'**

**Source: local survey

Get in touch

If you would like to find out more about adult social care, go to <https://www.barnet.gov.uk/adult-social-care>.

To contact us about your own care and support, call Social Care Direct on **020 8359 5000** or email socialcaredirect@barnet.gov.uk.

To have your say and help shape adult social care services in Barnet, email engage.adults@barnet.gov.uk.

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