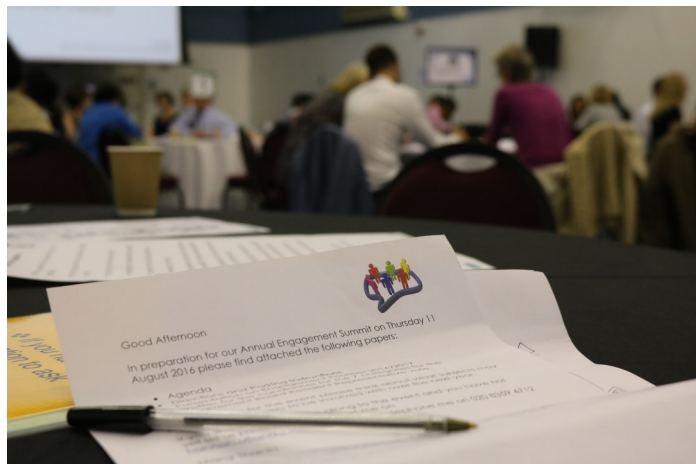




August 2016

## Annual Engagement Summit



On Thursday 11 August 2016 we held our first Annual Engagement Summit as part of the new Adults and Communities Engagement Structure.

The meeting was well attended with around 80 attendees including Councillors, residents, members of Barnet Clinical Commissioning Group, members of the Health and Wellbeing board and officers from Barnet Council.

The meeting was opened with speeches from The worshipful the Mayor Cllr Longstaff and Cllr Helena Hart Chairman of the Health and Wellbeing Board

There were opportunities for attendees to:

- Vote for the look of the new newsletter
- Vote for their resident representative
- Find out about the trial working groups

Attendees worked hard throughout the afternoon discussing subjects that were important for us to work on together over the coming year.

This information will be collected and taken forward to our Involvement Board who will work together to decide on the workplan for working groups over the next 12 months.

Look out for more information on this in the next couple of months.

If you would like to see some of the photographs taken of the day you can see these in our [online photo album](#).



August 2016

## Adults and Communities Involvement Board - Resident Representative



Following on from the Annual Engagement Summit and the subsequent online poll we have now had the opportunity to count all of the votes for the resident representatives.

There were up to 43 votes per category and many of the final totals were very close between the representative and deputy representative. We also received feedback that the board needs to be as representative of as

many people as possible and that it was felt by only having one resident representative this was not the case.

The Adults and Communities Senior Management Team alongside Emily Bowler, Head of Customer Care and Communications and Hannah Ufland, Engagement Lead have taken the decision that we will change the resident representative role from the proposed one resident representative and one deputy representative to two resident representatives per category.

Due to a tie in the votes in the older adults category we will be inviting three people to be representatives.

The representatives will be as follows:

**Older Adults** - Janice Tausig, Peter Cragg and Melvin Gamp

**Physical Disability** - Paul Baldwin and Maria Nash

**Sensory Impairment** - Andrew Goodwin and Sandra Turner

**Mental Health** - Peter Sartori and Emma Chisholm

**Carers**- Ulla Chisholm and Tom Kerrigan

**Learning Disabilities** - Richard Harris

The first Involvement Board will be held on Thursday 15 September 2016

If you would like your representative to contact you about an engagement issue please email [engage.adults@barnet.gov.uk](mailto:engage.adults@barnet.gov.uk) or phone Hannah Ufland on 020 8325 4712.

If you want your resident representative to contact you about engagement issues you can email [engage.adults@barnet.gov.uk](mailto:engage.adults@barnet.gov.uk) or telephone 020 8359 4712



August 2016

## Next Steps



Following on from our first Annual Engagement Summit and the appointment of the resident representatives on the Involvement Board we still have lots more work to do to bring the Engagement Structure to life.

We want to make sure everyone knows what the next steps will be and how they will be invited to continue to work with us to shape health and social care services in Barnet

Over the coming 2 months we will:

- Hold the first Involvement Board meeting on Thursday 15 September. The aim of this meeting will be to set the terms of reference and to use the priorities coming out of the Annual Engagement Summit to make a decision on the work that should start to take place over the next six months.
- Once the Involvement Board has met we will write the minutes of the meeting and the workplan and share with members of People Bank
- Hannah Ufland, Engagement Lead will work to set up the dates and ensure that the relevant officers will be attending the working groups.
- The working group dates will be publicised and all of the People Bank will be invited to attend the groups.

We would hope to have the first working groups running no later than the beginning of November but we will be able to confirm our timescales more accurately following the first meeting of the Involvement Board.

We want to thank everyone who has been involved with the work of the council not only over the previous months but also to those of you who have been involved for many years. It has been the ongoing support and knowledge that has seen so many positive changes take place and to enable us to shape our services to where they are today.



August 2016

## Feedback from trial working groups



As part of the new Engagement Structure we agreed that we would run some trial working groups to see how they work and if they are successful.

Running the trial working groups would mean we are able to learn what works well and what we may need to change before we start the workplan for the year.

We ran two groups on two different subjects.

**Assessment Hubs** - Adults and Communities are trying a new way of working where we offer assessments for social care within community based settings. As we start on the second part of this we wanted to ask people what they thought we should do to make sure they work and also how we can make them so people can drop in for information and advice. We also asked the working group to design a name and logo for the assessment hubs.

**Direct Payments** - We have started to look at how our direct payment support works including how we provide information to new direct payments users and also how we monitor the use of direct payments once people receive them.

You can find out what the working groups said and how we are going to put the information into action on our [working group webpages](#).



August 2016

## NHS England Advisory Group Opportunities for People with Learning Disabilities



NHS England Learning Disability Engagement Team is now recruiting for members of a new NHS England advisory group for people with a learning disability and/or autism and families.

For more information in easy read you can go to the [NHS website](#)

NHS England say that they aim to:

- Recruit 12 members of the public – at least three people who have a learning disability, at least three people who have autism, at least three family carers and at least one person who can represent people with more severe learning disabilities
- Meet three times a year, alternating between Leeds and London – the first meeting will be in Leeds on 21 October
- Have the meeting chaired by a set of co-workers from the engagement team. There will be two more representatives from NHS England who can steer the conversations and hear what the advisory group members have to say.

NHS England say that the purpose of the advisory group is to:

- Shape how NHS England works with people who have a learning disability and/or autism and families
- Strengthen voice of people with a learning disability and/or autism and families a voice, spot when we are not hearing some voices and advise on how we can access the people that are seldom heard
- Test NHS England's approach to engagement e.g. on particular work streams.

You can contact the NHS England Learning Disability Engagement Team to find out more about this on email at [LDEngage@nhs.net](mailto:LDEngage@nhs.net) or by phone 01138 249 686.