

Who is in the Business Intelligence Team?

Business Intelligence Service Manager, Business Intelligence Officers and Data Control Lead

What does your team do?

In the Business Intelligence Team we aspire to:

- Providing high quality, timely, accurate management information and analysis to the Adults & Communities Leadership Team, supporting them in budget management and decision-making for purchasing budgets in excess of £85m
- Working with Heads of Service and the Brokerage Team to ensure that financial information is recorded promptly and correctly on the Delivery Unit's care management system – Mosaic
- Oversee all financial processes across the Delivery Unit which impact on budget management and control
- Provide expertise and resource to drive improvement in financial management

Who do you work with regularly?

We work closely and collaboratively with the Leadership Team, the Customer Finance Team and Brokerage. Outside the Delivery Unit, we have strong links with CSG Finance, the Commissioning Group and the Insight Team

Where do you fit into the customer journey?

Financial information is provided based on services recorded in Mosaic and income associated with those services including both client and health income. It is absolutely critical that this information is recorded accurately and in a timely way most importantly for safeguarding, but also for budget management, client billing and payment of service providers – all these things can have a knock-on effect on service users

Anything else you would like your colleagues to know about your team?

We are all passionate about our role and between us have worked in Barnet for almost 100 years!