

# 1 **Barnet's libraries are changing**

Over the coming months you will notice some big changes to your local library services. These changes will make sure all 14 libraries stay open and continue to be at the heart of the community for many years delivering a modern 21<sup>st</sup> century library service.

## **Why are the changes taking place?**

The council has to find £61.5 million of savings between now and 2020

Changes to the Library Service will contribute £2.2 million towards reducing the budget gap

The shape of the new service was agreed by the council in 2016, following a detailed review of the options and extensive consultation with residents

Our ongoing ambition is for libraries to continue to:

**Help all children develop essential language, literacy and learning Skills**

**Provide residents with the skills to live independently**

**Bring people together**

## **What's changing?**

Increase to the total number of opening hours at 10 libraries (Core and Core Plus) using Self-Service Opening technology

Smaller libraries with more commercial space for hire/rent

Reduction in the number of staffed hours

Some changes to fees and charges

## 2 Future opening hours and Self-Service Opening at Burnt Oak

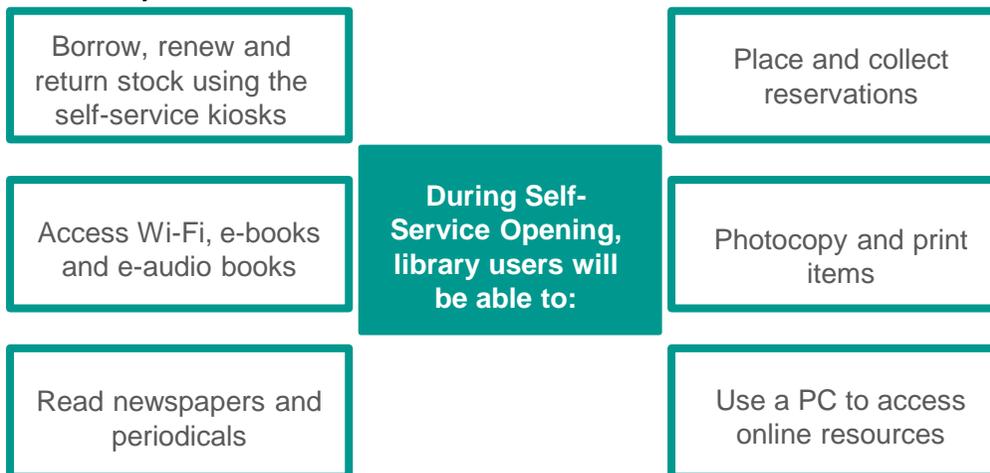
From 1 April 2017 the number of staffed opening hours at Burnt Oak Library will be reduced and Self-Service Opening will be introduced enabling eligible library card holders to use the library during unstaffed opening hours.

Below shows indicative future opening times for Burnt Oak Library:

<b>Monday</b>	9am – 2pm	2pm – 8pm
<b>Tuesday</b>	9am – 5pm*	
<b>Wednesday</b>	9am – 12:30pm	12:30pm – 5pm
<b>Thursday</b>	9am – 5pm*	
<b>Friday</b>	9am – 2pm	2pm – 5pm
<b>Saturday</b>	9am – 2pm	2pm – 5pm
<b>Sunday</b>	Closed	

- Unstaffed Self-Service Opening hours ◆
- Staffed opening hours
- Library closed

\* including 3 volunteer supported Self-Service Opening hours



◆ Burnt Oak Library will have a different Self-Service Opening arrangement, as it is co-located with Housing Benefits and the BOOST team.

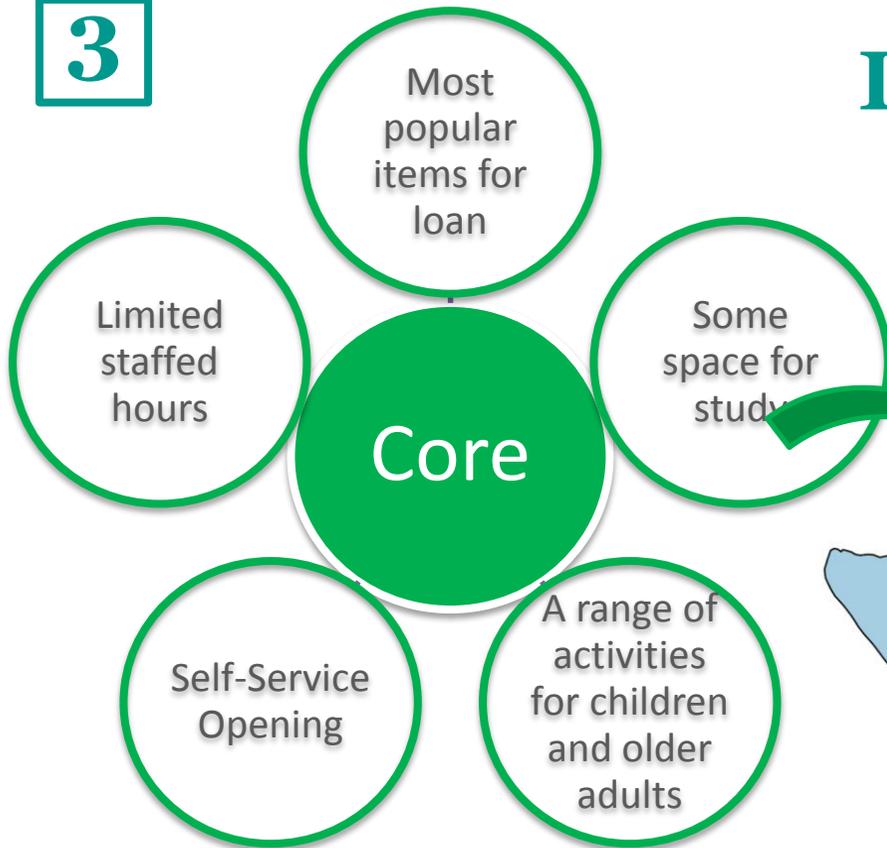
There will be no Self-Service Opening technology.  
A security guard will be present during both staffed and unstaffed hours.

Other elements such as the CCTV and self-service library facilities will be the same.

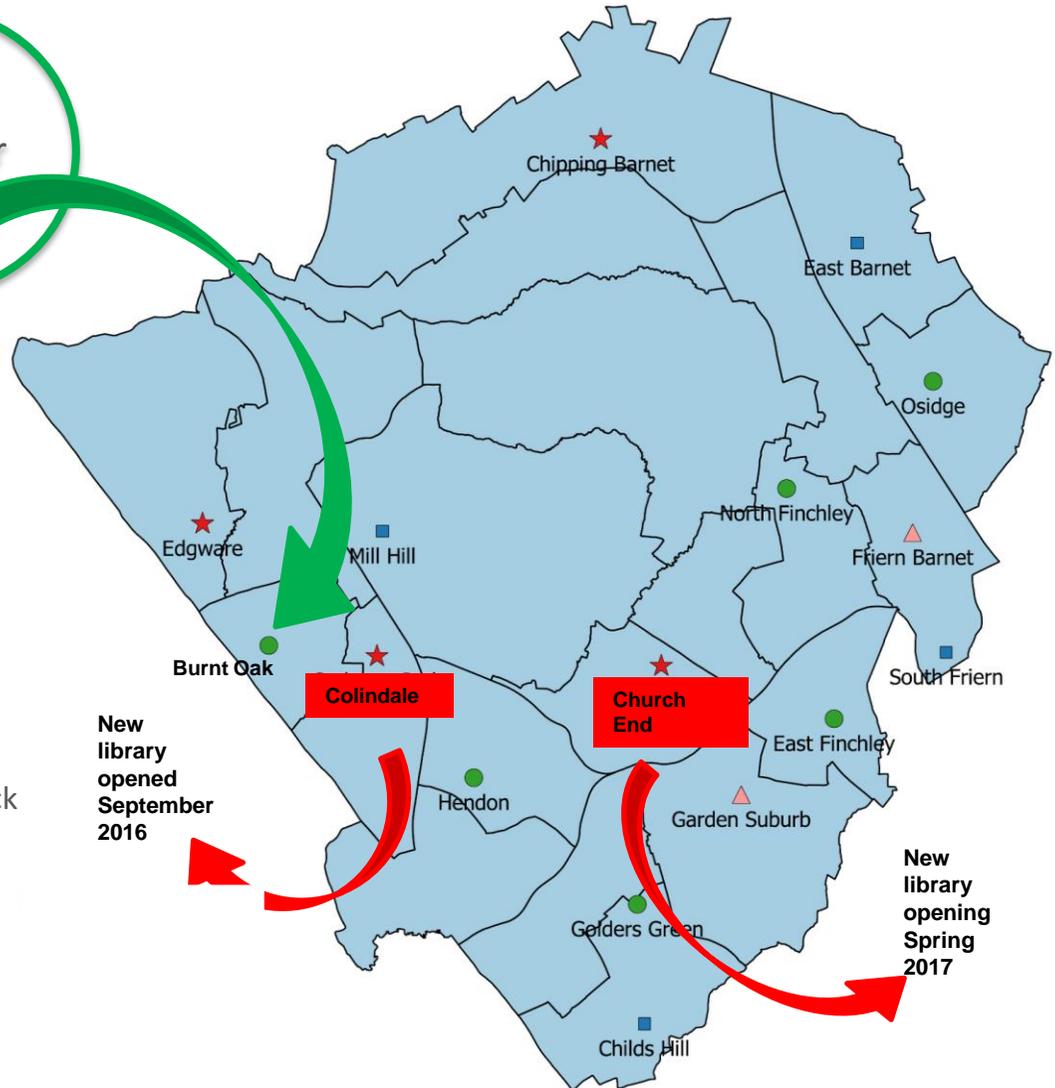
Unlike the other Core and Core Plus libraries, there will not be extended early morning and late evening opening hours.

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# Library Service Offer



-  **Core Plus** libraries will offer an extensive selection of stock and services
-  **Core** libraries will offer the most popular stock and services
-  **Partnership** libraries will deliver a community-based library offer
-  **Community** libraries offer services outside the Barnet Library Service



# 4

## Proposed changes at Burnt Oak Library

In addition to the changes to the service offered at Burnt Oak Library, there will be significant changes to the internal layout.

- **The footprint of the library will be slightly reduced**
- **The library layout will remain mostly unchanged**
- **A new screen will be provided around the central staircase**

To make these changes there will be periods of disruption and some temporary closure of the library.

We will try to notify library users in libraries and on our website at least 3 weeks before any temporary closure.

### Indicative period of disruption

**27 February – 10 April 2017**